



Dear Valued Customer,

At Tapecon our goal is to provide you with the best quality and service possible. In order to help us improve our service to our customers, we have developed this brief survey. We would greatly appreciate it if you could take 5 minutes to complete it and return it to us.

If there are any questions that you have or issues you wish to discuss, please call me directly at 1-585-766-1223. Thank you very much.

Barb Purificato
 Director of Sales
 Tapecon, Inc.
 barbp@tapecon.com

TAPECON
 CUSTOMER SATISFACTION SURVEY

1	Quality of product	Extremely Satisfied ▼
2	Competitiveness of pricing	Extremely Satisfied ▼
3	Expertise of your salesperson	Extremely Satisfied ▼
4	Expertise of our in-house staff (customer service, engineering)	Extremely Satisfied ▼
5	On-Time Delivery	Extremely Satisfied ▼
6	Overall satisfaction (with the service you receive)	Extremely Satisfied ▼

Any specific recommendations you may wish to make so that we may better serve you:

Job Number: _____ Part Number: _____
 Name (Optional): _____ Title: _____
 Company (Required): _____ Telephone: _____