



## Facility Tour Audit

Tapecon employees take pride in their work and we are establishing a 5S program in our effort to become World Class in all that we do. Your recent visit to our facility was important to us and we would appreciate your feedback to aid us in achieving our goals of continuous improvement and customer satisfaction.

Please take a few moments to complete the questionnaire below

Company / Name \_\_\_\_\_

Purpose of Visit \_\_\_\_\_

Date of Visit \_\_\_\_\_

How satisfied were you regarding the following topics:

Courtesy & Helpfulness of Personnel

1          2          3          4          5          6          7          8          9          10

Knowledge of Personnel

1          2          3          4          5          6          7          8          9          10

Cleanliness of Sales/ Administration Offices

1          2          3          4          5          6          7          8          9          10

Cleanliness of Manufacturing

1          2          3          4          5          6          7          8          9          10

Increased understanding of Tapecon's Capabilities

1          2          3          4          5          6          7          8          9          10

How important is Tapecon's ISO 9001:2000 Certification to the business relationship

1          2          3          4          5          6          7          8          9          10

Satisfaction of your visits purpose

1          2          3          4          5          6          7          8          9          10

Comments \_\_\_\_\_

Thank You for your input & visit us @ [www.tapecon.com](http://www.tapecon.com)